

The Cat Lodge, Dunton Lane, Biggleswade, SG18 8QU

CONDITIONS OF ACCEPTANCE

- Payment for boarding can be made by either cash on collection of the cat, or by bank transfer on the day of leaving. Our bank details are:

THE CAT LODGE Sort Code 60-50-03 A/c No: 36564729

- We don't require a deposit, don't charge for cancellation, and don't increase our rates at busy times of the year.
- Our daily rates from June 2020 are as follows:
£12 ONE CAT IN A SINGLE PEN per day
£22 TWO CATS SHARING A DOUBLE PEN per day
£30 THREE CATS SHARING A PEN per day
- In all cases, we will look after your cat with the care, experience and sensitivity that we would wish for our own pets.
- Please make sure we are fully aware of any ongoing concerns you have about your pet as they come to stay with us – medical or injury issues, prescription requirements, behavioural problems, feeding regime and guidelines about the cat's personality, likes and dislikes.
- We will make every effort to contact you immediately if we have any concerns about the health and welfare of your pet. If we consider that veterinary advice is needed, we will organise whatever is necessary while you are away, through your own veterinary surgeon wherever possible.
- Any veterinary costs must be paid by the owner on their return.
- We are very experienced in providing grooming, and administering a prescribed veterinary medication regime for your pet during their stay. However, we are unable to take responsibility if the treatment either doesn't work, or the cat refuses or is distressed by the medication regime. We will always seek advice either from the owner or from their veterinary surgeon if we have concerns about the cat's reaction or welfare during their stay with us.
- All cats must be up to date with their feline vaccination routine, and been treated with flea prevention before arrival.
- Central Bedfordshire Council has awarded us a 5* Cattery Licence, the highest level available, for 3 years starting in September 2019. As a fully licensed and insured facility, we take every possible precaution in terms of cleanliness, security and care. In order to be certain of this, we advise and welcome inspection visits to the cattery before owners make a booking. Because of the care we take, we cannot accept automatic liability for illness, loss or damage to cats during their stay with us.
- Contact us on 01767314959, Sue 07746 841268 or Kat 07759909988