

## *Holiday Homes for Cats*

*Home Farm House  
Dunton Lane  
Biggleswade  
Beds.  
SG18 8QU  
01767 314959*

Hello,

Thanks so much for your enquiry about boarding your cat or cats with us. We would be delighted to help. You can rest assured that our care for your pet will be first class, because we have recently been awarded a 5\* three-year licence (CB/LANW/12/-46706) by Central Bedfordshire Council, the highest level they are able to give.

Here are some answers to the questions often asked:

- **WHAT ARE OUR CHARGES?** We have a daily charge of £10 for a cat in a single pen, £18 for two cats sharing a pen and £21 for three cats sharing a pen. The daily rate is charged from the date the cat arrives until the date it leaves.
- **WHAT DO WE PROVIDE AND WHAT SHOULD YOU BRING?** Each pen has a soft mat, a litter tray and we prefer to use our own feeding and water dishes. You may like to bring bedding which is familiar to your pet and smells of home. They may have some small toys they'd like to bring, plus a scratch pad, if they use it, as we are not able to share our scratch pads because of possible cross-contamination.
- **WHAT VACCINATIONS DOES MY CAT NEED?** We need to see evidence that your cat has been vaccinated for Cat Flu and Feline Enteritis. Many owners very sensibly choose the triple vaccine which also protects against Feline Leukaemia, which we would recommend, although it's not essential for a stay with us.
- **DOES MY CAT NEED TO BE PROTECTED FROM FLEAS?** We don't have fleas in the cattery because of our constant regime of cleaning and the uncarpeted floors. However, it is always best to prevent your cats having fleas by using monthly flea treatments, preferably combined with worming medication. Ask your vet what would be best for your cat.

- **WHAT ARE OUR OPENING HOURS?** We are open between 9 and 10 each morning, and between 5 and 6 in the evening except on Sundays when we don't open after the morning session. Please try to deliver or collect your pet between these times, as there may not be anyone available to open up the cattery for you if you turn up unexpected.
- **WHAT FOOD DO WE SUPPLY?** We provide high quality pouches of Felix and Whiskas, plus biscuits. If your cat has its own preference for food, it would be good if you could bring in a supply of what it prefers so that its feeding routine is not interrupted.
- **WHAT DETAILS DO WE NEED?** We need your name, address, home number and mobile number, just in case we need to contact you while you are away. Otherwise, the number of a local contact would be useful. We also ask for the name and number of your vet, so that if there are any questions or problems, we can talk to them direct.
- **DOES YOUR CAT HAVE ANY SPECIAL REQUIREMENTS OR ONGOING MEDICAL CONDITIONS WHICH WE SHOULD KNOW ABOUT?** If so, please make sure that the details are clearly explained on your booking form, which is filled in on the cat's arrival, and discuss what is required with our staff. You can also chat over with the staff here anything that might be helpful in terms of their personality. Do they like cuddles? Anything you can tell us will help them to settle better.
- If your pet has not stayed with us before, you are very welcome to visit so that you can see for yourself how they will be cared for whilst with us. We prefer you to book an appointment to visit, so that we are certain a member of staff will be on hand when you arrive. See above for our opening hours.
- If you ring the cattery phone (01767314959) and don't get an immediate answer, please ring CATHERINE MISKELLY on 07759909988, or CALLUM HOWARD on 07493158194.

We look forward to welcoming you and your cats!

Pam Crow and the team